



National Medicare Education Program (NMEP) Webinar
Wednesday, March 30, 2016
2:00 p.m. to 3:30 p.m. EST

Welcome and Opening Remarks

Susie Butler, Director, Partner Relations Group, Office of Communications, CMS

Home Health Patient Experience of Care Star Ratings & Q & As

Lori Teichman, Division of Consumer Assessment & Plan Performance, Center for Medicare, CMS
The Home Health Care CAHPS Survey: what is it, why is important, and how and where survey results are reported.

Physician Compare & Q & As

*Alesia D. Hovatter, Health Policy Analyst, Quality Measurement & Value-Based Incentives Group,
Center for Clinical Standards & Quality, CMS*
Anne Herleth, Physician Compare Contract Support Team
A brief overview of Physician Compare and public reporting of group practice and individual level quality measures.

Nursing Home Compare & Q & As

Edward Mortimore, Technical Director, Survey and Certification Group, Center for Clinical Standards & Quality, CMS
A brief overview of six new quality Measures to Nursing Home Compare in the Five Star Quality Rating System.

Closing & Adjourn

Susie Butler, Director, Partner Relations Group, Office of Communications, CMS

Please email PARTNERSHIP@cms.hhs.gov if you have any questions.